



# UCR Budget Recommendation

2016-2017

Tuesday, February 2, 2016

 Motor Carrier Services Division  
Indiana Department of Revenue



# Staffing Recommendation

Re: Recommendation for budget for years 2016 and 2017 to support the UCR System

1. Request for 2 IT contractual employees
2. Request for 2 contractual staff employees from October to middle of January.
3. Currently the Indiana Department of Revenue, Motor Carrier Services Division employees time is allocated to the following daily functions:
  - 1 Phone calls ( 90% of calls are from other states)
  - 2 Taking payments over the phone
  - 3 Fixes to the MCMIS system
  - 4 Fixes to the UCR system
  - 5 Disputed credit cards
  - 6 Returned echecks
  - 7 Returned post cards from non-participating states and Canada
  - 8 UCR upload rejects
  - 9 Working with FMCSA on upload and download issues
  - 10 Accounting functions
  - 11 Management of Depository
  - 12 Sending out email blasts
  - 13 Requesting data files from FMCSA for annual renewals
  - 14 Maintain UCR System
  - 15 Enhancement to UCR System and reports



## Budget Recommendation

YEAR	DESCRIPTION	COST
2016	Two IT Contractual Employees( @ \$150,000 each / year)	\$300,000.00
2016	Two Contractual Staff (15 weeks @ \$536.25 each / week)	\$16,087.50
2017	Two IT Contractual Employees (@ \$150,000 each / year)	\$300,000.00
2017	Two Contractual Staff (15 weeks @ \$536.25 each / week)	\$16,087.50
<b>TOTAL COST</b>		<b>\$632,175.00</b>



## Key Benefits

- UCR mobile link
- Dedicated business and IT support staff
- Dedicated development, systems testing, and user acceptance testing environments to stage changes
- Fail safe, scalable and redundancy with 3 node clustered databases
- Fail safe, redundant web servers with 3 server clusters
- Load balanced to spread load and consume resources as needed on database and web server side
- Dedicated support for database, server, security, development, testing, and project management
- Fully operational disaster recovery fail over data center with 5 minute data syncing in place
- Near live updates on carrier registrations to SAFER system loaded at 15 minute intervals
- Development of support via online chat feature in progress



***Thank You and Have A Wonderful Day!!***

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